

Access statement

The Hotel Rembrandt Weymouth is the perfect place to base your visit to the beautiful and historic Dorset World Heritage Coast. With 78 en suite rooms, the Gallery Restaurant and Bar and the leisure club, we have everything you need to make your stay in Weymouth and Portland perfect in every way. This statement describes how accessible the hotel is, so you can decide whether it suits your needs before you arrive.

78

en suite bedrooms, 8 on the ground floor and 27 served by a lift

2

fully accessible bedrooms with level entry shower rooms

6

disabled parking spaces, 2 at the front and 4 at the rear, out of 80 in total

24hr

staffed reception, with help for luggage, equipment or guidance at any time

Pre arrival

- For assistance before you arrive, contact the reservations team on 01305 764030 or 01305 764000.
- The town centre is a 15 minute walk and the railway station a 10 minute walk.
- The bus stop to the town centre is two minutes' walk away. The number 2 and 10 buses run regularly, about every 10 minutes.
- We hold a list of mobility companies who can supply mobility vehicles for hire.
- You can contact the hotel by phone, email and in person. We are open 24 hours a day, although replies to emails are slower between 11pm and 7.30am.

Arrival and car parking

- There is one main entrance and one rear entrance to the hotel.
- The main entrance is at the front of the hotel, with two steps up from the car park and automatic sliding doors.
- Parking is free for hotel and leisure club users. There are 74 parking spaces and 6 disabled spaces, all subject to availability. Street parking is available around the hotel.
- Two disabled parking spaces are directly to the left of the main entrance. Beside them is another entrance with a slope and no steps, which has fire doors and a bell that notifies reception to open the door.
- To reach the rear car park, take the road to the right when facing the hotel. Once in the rear car park there are three disabled spaces on the left, with the rear entrance directly behind them. The rear entrance is on a flat surface with an electronic sliding door. Some areas of the rear car park have an uneven surface.
- There is a drop off point outside the main entrance, for dropping off and picking up only.
- Hotel staff are on duty 24 hours a day if you need help with luggage, equipment or guidance. Please call 01305 764030 or 01305 764000.
- Electric car charging: six spaces in total, two at the front and four at the rear. These are slow chargers with a 3 pin plug, free for overnight slow charging by hotel residents only. Spaces cannot be reserved and are first come, first served.

Main entrance and reception

- There are two steps into the main lobby area. Once through the main entrance, reception is directly to the left.
- From the ramped entrance, turn right, then left once you are by the main entrance, and reception is directly to the left.
- The Gallery Restaurant and Bar and the leisure club are all on the ground floor, with no steps or slopes.
- There are a number of seating areas in the lobby and reception. The reception desk is 117cm high, assistance is available if needed, and registration can be completed while sitting in the reception area.

Public areas

- A lift at the back of the hotel serves the 27 rooms in the back wing, across its three floors. The corridor to the back wing has two sets of fire doors. The lift holds up to six people, or a wheelchair and two people.
- The main public areas have wide, easily accessible corridors.

Toilets

- The toilets are on the ground floor, with no steps or uneven flooring on the way to them.
- There are two sets of public toilets: one directly outside the Gallery Bar and Restaurant, and one between the Chesham Suite and the Garden Lounge.
- The disabled toilet is along the corridor leading to the rear wing, between the ladies' and gentlemen's toilets. A key is available at the main bar and at reception. It has an emergency alarm cord, which sounds at reception so that assistance can come directly.
- Baby changing facilities are in both the male and female toilets.

Gallery Restaurant and Bar

- The Gallery Bar is down the main corridor to the right of reception, with no steps into the bar or the restaurant. The bar has even flooring, half carpet and half laminate.
- Tables are a variety of heights and seating is mixed, some with arms and some without. Table service is offered.
- We can cater for dietary needs. Please tell staff when you book.
- The Gallery Restaurant is directly next to the bar, and is entered through the bar. The leisure club is also adjacent.

Laundry

- A laundry and dry cleaning service is available for guests, through a third party. Items left at reception by 7am Monday to Wednesday are returned the following day, or the next working day after a weekend. Laundry left on a Thursday may not be back until Monday. The service does not run at weekends or on bank holidays.

Leisure facilities

- The leisure facilities are free for guests staying in the hotel who booked direct (except the sun bed).
- The leisure club is on the ground floor, with no steps or uneven flooring inside it. It has an indoor heated pool, a small gym, a sauna, a steam room, a spa bath and a sun bed.
- There are no dedicated disabled changing facilities, but the family changing room is available. Baby changing facilities are in the family changing rooms.
- Opening times are 7am to 9pm Monday to Friday and 8am to 8pm Saturday, Sunday and bank holidays, with last entry an hour before closing. Times may vary on Christmas Day, Boxing Day, New Year's Eve and New Year's Day.
- Towels are available when you sign in.
- The deep end of the pool is entered by six steps with a handrail. The shallow end is entered by four steps that lead gradually into the water, with handrail support. The spa bath is entered using the handrail, stepping in and lowering yourself down.
- If you have specific questions about the suitability of the equipment, please call our trained staff in advance on 01305 764013.

Outdoor facilities

- There is a garden in the centre of the hotel. The main way in is through the Gallery Bar, towards the back right hand side of the bar. There are two steps to the door and one step down once through it, then a slope straight ahead leads to the grass area. Seating is available.

Conference and meeting rooms

Chesham Suite

- At the rear corner of the hotel on the ground floor, with two entrances. The main entrance is from the centre of the hotel, up four steps and through double doors. There is a sloping (wheelchair) entrance at the rear of the suite.
- A side entrance on the left of the building, from the side road, has six steps through double doors and is mainly used as a fire exit.
- The suite has a fully equipped bar. It is carpeted throughout, with a dance floor area and laminate flooring around the bar. There is a fire exit to the left of the dance floor (facing from the main entrance) with two steps once through the doors.

Garden Room and Garden Lounge

- The Garden Lounge can be reached from the main entrance by turning right, or you can enter the Garden Room opposite the Chesham Suite. There are no steps or uneven flooring to either room.
- Both rooms are carpeted throughout, with a dance floor area in the Garden Room. The Garden Room can be entered directly from the main corridor, from reception, or through the Lounge.
- Toilets are available between the conference rooms. Please tell the conference organisers in advance if you need any additional services. We try to accommodate everyone's needs where possible.

Aylesbury Suite

- By the main entrance, on the ground floor. As you come in, turn left. There are no steps to the suite, but there is a slight slope. A door at the rear of the suite, with one step, leads to the rear of the Gallery Restaurant.

Residents' Lounge

- On the ground floor, with no steps or uneven flooring and fully carpeted. A quiet area with settees and armchairs, next to reception and at the back of the Gallery Restaurant.

Bedrooms and bathrooms

We have 78 bedrooms. Eight are on the ground floor and 27 are reached by the lift. Three of the eight ground floor rooms have an up and down step. The remaining bedrooms are reached by stairs only.

ACCESSIBLE BEDROOMS

There are two accessible bedrooms for guests with disabilities. They include level entry shower rooms with a shower seat available, grab rails, non slip floor tiles, a seat raiser for the toilet where required, sanitary bins, lowered light switches, large rooms for easy manoeuvring, flexible furniture that can be removed on request, widened doors, and alarm cords in the bathroom and by the bed. Guide dogs only are welcome.

All Standard rooms

En suite bathroom, complimentary shampoo and body wash, writing desk, tea and coffee making facilities, wireless internet, Freeview TV, 24 hour reception and assistance, 24 hour room service (limited after 9pm), and a 24 hour bar for hotel residents. All bedding is non feather and all rooms are non smoking.

Fire procedures are displayed near the door in every room, and you must follow them if the fire alarm sounds. If you would need assistance during an evacuation, please tell reception on arrival. The fire assembly point is directly in front of the hotel in the car park, and is clearly signed.

Executive rooms

In addition to the above, Executive rooms are larger than Standard rooms and have larger beds, superior seating, upgraded tea and coffee making facilities, larger televisions, a cool box or fridge, bottled water, and complimentary conditioner and hand lotion.

Superior rooms

In addition to both of the above, Superior rooms have a separate seating area with a television, a safe, a dressing gown and slippers, and a complimentary fruit bowl.

Additional information

If you need assistance during your stay, contact reception by dialling 0. The duty manager can also be contacted through reception. A guest information directory is available by scanning the QR code on the desk in your room.

CONTACT INFORMATION

Address	The Hotel Rembrandt, 12-18 Dorchester Road, Weymouth, Dorset, DT4 7JU
Telephone	01305 764000 · Reservations 01305 764030 · Leisure club 01305 764013
Email	reception@hotelrembrandt.co.uk · www.hotelrembrandt.co.uk
Reception	Open 24 hours
Equipment hire	Dorset Mobility 01305 781122 · Active Mobility Vehicles 01305 774422
Public transport	Bus 01305 783645 · Train 08457 484950
Accessible taxis	01305 777777 (free phone in reception)